

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
APRIL 2020**

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30626 A	04/01/20 09:02:00	04/21/20 11:33:00	04/02/20	Limb Pickup Closed	Brown, Shirley Reeves, Jason	Stillhouse Creek Dr 156 Stillhouse Creek Dr	District 3	Medium Priority
	Dur (hrs/days)	480	20	Limbs to be picked up				
30627 A	04/01/20 09:03:00	04/07/20 07:42:00	04/02/20	Trash Related Closed	Brown, Shirley Perez, Carlos	Wayfield Cove 106 Wayfield Cv		Medium Priority
	Dur (hrs/days)	144	6	Requesting to have fence debris picked up				
30628 A	04/01/20 09:14:00	04/08/20 07:30:00	04/02/20	Road Condition Closed	Brown, Shirley Pitts, John	Dewees Rd Dewees Rd	District 3	Medium Priority
	Dur (hrs/days)	168	7	Request to have more gravel placed in the pot holes around the culvert that was newly installed				
30629 A	04/01/20 09:16:00	04/03/20 09:15:00	04/02/20	Limb Pickup Closed	Brown, Shirley McInnis, Terrence	Wayfield Cove 107 Wayfield Cv		Medium Priority
	Dur (hrs/days)	48	2	Request to have limbs picked up.				
30630 A	04/01/20 09:23:00	04/21/20 11:34:00	04/02/20	Limb Pickup Closed	Brown, Shirley Muffuletto, Linda	Traceview Rd 535 Traceview Rd	District 1	Medium Priority
	Dur (hrs/days)	480	20	Requesting limbs to be picked up. Whole street has limbs also				
30631 A	04/01/20 09:26:00	04/13/20 10:48:00	04/02/20	Limb Pickup Closed	Brown, Shirley McInnis, Nora	Johnstone Dr 110 Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	288	12	Requesting to have limbs picked up				
30632 A	04/01/20 10:11:00	04/13/20 10:42:00	04/02/20	Limb Pickup Closed	Brown, Shirley Kemp, M	McRae Pointe 118 McRae Pt		Medium Priority
	Dur (hrs/days)	288	12	Requesting limbs to be picked up				
30633 A	04/01/20 10:47:00	04/03/20 09:10:00	04/02/20	Limb Pickup Closed	Brown, Shirley Hanks, James	Savannah Bend 103 Savannah Bend	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs on vacant lot across the street needs to be picked up				
30634 A	04/01/20 10:50:00	04/14/20 08:31:00	04/02/20	Limb Pickup Closed	Brown, Shirley Wary, Heath	Johnstone Dr 370/380 Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	312	13	Limbs to be picked up at these two addresses				
30636 A	04/01/20 11:24:00	04/13/20 10:50:00	04/02/20	Limb Pickup Closed	Brown, Shirley Awabdy, Cliff	Johnstone Dr 161 Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	288	12	Requesting to have limbs picked up				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30637 A	04/01/20 11:50:00	04/21/20 11:36:00	04/02/20	Limb Pickup Closed	Brown, Shirley Customer	Waterford Ln 100 Waterford Ln	District 3	Medium Priority
	Dur (hrs/days)	480	20	Need limbs to be picked up on corner lot				
30638 A	04/01/20 11:56:00	04/21/20 11:37:00	04/02/20	Limb Pickup Closed	Brown, Shirley Hemdon, Joe	Persimmon Pl 111 Persimmon PL	District 4	Medium Priority
	Dur (hrs/days)	480	20	Requesting to have limbs picked up				
30639 A	04/01/20 11:57:00	04/07/20 07:03:00	04/02/20	Limb Pickup Closed	Brown, Shirley Matthews, Marcus	Bienville Dr 107 Bienville Dr	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs to be picked up				
30640 A	04/01/20 12:19:00	04/08/20 07:31:00	04/02/20	Limb Pickup Closed	Brown, Shirley Williams, W. G.	Dover Ln 255 Dover Ln	District 3	Medium Priority
	Dur (hrs/days)	168	7	Requesting to have limbs to be picked up				
30641 A	04/01/20 13:10:00	04/07/20 07:04:00	04/02/20	Limb Pickup Closed	Brown, Shirley Jerry	Belle Terre Dr 157 Belle Terre Dr	District 3	Medium Priority
	Dur (hrs/days)	144	6	Requesting limb pickup				
30642 A	04/01/20 13:13:00	04/21/20 11:37:00	04/02/20	Limb Pickup Closed	Brown, Shirley Towbridge, Toby	Cedar Hill Rd 219-251 Cedar Hill Rd	District 3	Medium Priority
	Dur (hrs/days)	480	20	Requesting limbs to be picked up between these two addresses on the county ROW				
30643 A	04/01/20 13:46:00	04/21/20 14:12:00	04/02/20	Trash Related Closed	Brown, Shirley Ticou, Ashley	Wellington Way 157 Northwind Dr	District 4	Medium Priority
	Dur (hrs/days)	480	20	Requesting fence debis to be picked up in the Northwind of Wellington S/D				
30644 A	04/02/20 07:47:00	04/21/20 11:38:00	04/03/20	Limb Pickup Closed	Brown, Shirley Larson, Barrett	Planters Row 135 Planters Row	District 3	Medium Priority
	Dur (hrs/days)	456	19	Limbs to be picked up				
30645 A	04/02/20 07:51:00	04/21/20 11:38:00	04/03/20	Limb Pickup Closed	Brown, Shirley Charlesworth, Jose	South Branch 110 South Branch	District 3	Medium Priority
	Dur (hrs/days)	456	19	Bush needs tob picked up				
30646 A	04/02/20 09:12:00	04/21/20 11:39:00	04/03/20	Limb Pickup Closed	Brown, Shirley Zhin	August Bend 1805 August Bend	District 2	Medium Priority
	Dur (hrs/days)	456	19	Limbs to be picked up				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30647 A	04/02/20 09:52:00	04/21/20 14:12:00	04/03/20 19	Trash Related Closed	Brown, Shirley Melissa	Windward Ct 106 Windward Ct	District 4	Medium Priority
	Dur (hrs/days)	456	19	Mattress and box spring to be picked up				
30648 A	04/02/20 10:09:00	04/13/20 10:44:00	04/03/20 11	Limb Pickup Closed	Brown, Shirley Bolton, Angela	Normandy Cir 295 Normandy Cir	District 3	Medium Priority
	Dur (hrs/days)	264	11	Limbs to be picked				
30650 A	04/02/20 10:58:00	04/07/20 07:37:00	04/03/20 5	Limb Pickup Closed	Brown, Shirley Turbville, Jeff	Kehle Rd 1028 Kehle Rd	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs and cut up trees to be picked up				
30651 A	04/02/20 11:20:00	04/14/20 08:46:00	04/03/20 12	Limb Pickup Closed	Brown, Shirley Abram, Mike	Plantation Dr Plantation Dr	District 3	Medium Priority
	Dur (hrs/days)	288	12	Limbs to be picked up				
30652 A	04/02/20 13:34:00	04/21/20 14:43:00	04/03/20 19	Pot Holes Closed	Brown, Shirley Jobe, Louis	Riley Williams Rd Riley Williams	District 5	Medium Priority
	Dur (hrs/days)	456	19	Requesting to have pot holes filled on entire road				
30653 A	04/02/20 13:54:00	04/13/20 10:51:00	04/03/20 11	Limb Pickup Closed	Brown, Shirley Puckett, Jan	Johnstone Dr 180 Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	264	11	Limbs to be picked up				
30654 A	04/02/20 15:54:00	04/03/20 08:55:00	04/03/20 1	Limb Pickup Closed	Brown, Shirley Sullivan, William	Hampton Ridge 105 Hampton Ridge		Medium Priority
	Dur (hrs/days)	24	1	Requesting to have limbs picked up				
30655 A	04/03/20 09:33:00	04/14/20 08:46:00	04/04/20 11	Trash Related Closed	Brown, Shirley Pigott, Gail	North Old Canton Rd 809 North Old Canton	District 1	Medium Priority
	Dur (hrs/days)	264	11	Requesting to have a cut up tree picked up				
30656 A	04/03/20 10:06:00	04/07/20 07:24:00	04/04/20 4	Grading Closed	Brown, Shirley Caller	Endris Rd Endris Rd	District 4	Medium Priority
	Dur (hrs/days)	96	4	Road needs repair				
30657 A	04/03/20 10:38:00	04/27/20 15:28:00	04/04/20 24	Dig Out Closed	Brown, Shirley Baker, Daphne	Kirkwood Dr Kirkwood Dr	District 3	Medium Priority
	Dur (hrs/days)	576	24	Pot holes need to be filled on road				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30658 A	04/03/20 10:58:00	04/07/20 09:46:00	04/04/20	Limb Pickup Closed	Brown, Shirley Ingram, Dave	Cotton Cv 110 Cotton Cv	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs to be picked up				
30659 A	04/03/20 11:00:00	04/21/20 11:39:00	04/04/20	Limb Pickup Closed	Brown, Shirley Bennett, Paula	Meadowgreen Ln 403 Meadowgreen Ln	District 1	Medium Priority
	Dur (hrs/days)	432	18	Limbs to be picked up				
30660 A	04/03/20 11:14:00	04/21/20 11:39:00	04/04/20	Limb Pickup Closed	Brown, Shirley Emily	Covey Run 143 Covey Run	District 4	Medium Priority
	Dur (hrs/days)	432	18	Limbs to be picked up				
30661 A	04/03/20 12:46:00	04/21/20 11:40:00	04/04/20	Limb Pickup Closed	Brown, Shirley Warren, Harriet	Cotton Wood Ct 106/109 Cotton Wood Ct	District 3	Medium Priority
	Dur (hrs/days)	432	18	Requesting to have limbs picked up				
30664 A	04/03/20 14:40:00	04/09/20 08:45:00	04/04/20	Road Condition Closed	Brown, Shirley McIntyre, John	Heindl Rd 775 Heindl Rd	District 4	Medium Priority
	Dur (hrs/days)	144	6	Requesting to have a hugh hole the size of a car hood filled				
30665 A	04/03/20 14:46:00	04/09/20 06:58:00	04/04/20	Limb Pickup Closed	Brown, Shirley Lewis, Deborah	Church Rd 187 Church Rd	District 4	Medium Priority
	Dur (hrs/days)	144	6	Limbs and tree stubs to be picked up				
30666 A	04/03/20 14:48:00	04/21/20 11:41:00	04/04/20	Limb Pickup Closed	Brown, Shirley Robinson, Catrina	Meadow Park Dr 107 Meadow Park Dr	District 1	Medium Priority
	Dur (hrs/days)	432	18	Limb to be picked up				
30667 A	04/03/20 14:49:00	04/21/20 11:42:00	04/04/20	Limb Pickup Closed	Brown, Shirley Bradshaw, Katlyn	Sumter Dr 107 Sumter Dr		Medium Priority
	Dur (hrs/days)	432	18	Limbs to be picked up				
30668 A	04/03/20 15:11:00	04/14/20 08:43:00	04/04/20	Trash Related Closed	Brown, Shirley Russ, Yvette	Gluckstadt Rd 1006 Gluckstadt Rd	District 3	Medium Priority
	Dur (hrs/days)	264	11	Requesting to have wood from a deck picked up				
30669 A	04/03/20 15:55:00	04/21/20 11:42:00	04/04/20	Limb Pickup Closed	Brown, Shirley Owens, Ken	Sycamore Ridge 115 Sycamore Ridge		Medium Priority
	Dur (hrs/days)	432	18	Limbs to be picked up				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30670 A	04/03/20 15:59:00	04/21/20 13:30:00	04/04/20 18	Limb Pickup Closed	Brown, Shirley Book, Elizabeth	Lakeshire Pkwy 227 Lakeshire Pkwy	District 4	Medium Priority
	Dur (hrs/days)	432		Limbs to be picked up				
30671 A	04/06/20 07:35:00	04/21/20 13:31:00	04/07/20 15	Limb Pickup Closed	Brown, Shirley Resident	Seville Way 122 Seville Way	District 3	Medium Priority
	Dur (hrs/days)	360		Request to have limbs picked up				
30673 A	04/06/20 09:14:00	04/21/20 13:32:00	04/07/20 15	Limb Pickup Closed	Brown, Shirley Lynch, Jackie	Shaffer Ct 105 Shaffer Ct	District 3	Medium Priority
	Dur (hrs/days)	360		Limbs to be picked up				
30674 A	04/06/20 09:29:00	04/21/20 13:33:00	04/07/20 15	Limb Pickup Closed	Brown, Shirley Sanders, Kenny	Quail Hollow 398 Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	360		Limbs to be picked up				
30675 A	04/06/20 09:30:00	04/21/20 13:33:00	04/07/20 15	Limb Pickup Closed	Brown, Shirley Stringer, Tommy	Shady Ln 103 Shady Ln	District 5	Medium Priority
	Dur (hrs/days)	360		Limbs to be picked up at address and along the entire street				
30676 A	04/06/20 09:35:00	04/09/20 06:59:00	04/07/20 3	Illegal Dumpsite Closed	Brown, Shirley Bolton, Michael	Church Rd 261-269 Church Rd	District 4	Medium Priority
	Dur (hrs/days)	72		Dumping of trash and debris at the end of blocked road and between the two addresses				
30677 A	04/06/20 09:38:00	04/08/20 07:46:00	04/07/20 2	Limb Pickup Closed	Brown, Shirley Risher, Tony	Sharpe Rd 162 Sharpe Rd	District 3	Medium Priority
	Dur (hrs/days)	48		Limbs to be picked up				
30679 A	04/06/20 10:30:00	04/14/20 08:32:00	04/07/20 8	Limb Pickup Closed	Brown, Shirley Huffman, Ann	Johnstone Dr 585 Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	192		Request to have limbs picked up				
30680 A	04/06/20 10:43:00	04/14/20 08:33:00	04/07/20 8	Limb Pickup Closed	Brown, Shirley Wiese, Brian	Harbor View Drive 155 Harbor View Dr	District 4	Medium Priority
	Dur (hrs/days)	192		Limbs to be picked up				
30681 A	04/06/20 12:32:00	04/13/20 10:52:00	04/07/20 7	Limb Pickup Closed	Brown, Shirley Wells, Betty	Johnstone Dr 151 Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	168		Limbs to be picked up				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30683 A	04/06/20 14:01:00	04/07/20 11:58:00	04/07/20	Limb Pickup Closed	Brown, Shirley Brent, Deloris	Laura Dr 158 Laura Dr	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs and debris to be picked up				
30684 A	04/06/20 14:03:00	04/13/20 10:45:00	04/07/20	Limb Pickup Closed	Brown, Shirley Logan, Freddie	Normandy Cir 131 Normandy Cir	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs to be picked up				
30685 A	04/06/20 14:04:00	04/14/20 08:34:00	04/07/20	Limb Pickup Closed	Brown, Shirley Whisenton, Jeanette	Old Jackson Rd 1064 Old Jackson Rd	District 4	Medium Priority
	Dur (hrs/days)	192	8	Limbs to be picked up				
30686 A	04/06/20 14:05:00	04/27/20 07:30:00	04/07/20	Limb Pickup Closed	Brown, Shirley Williamson, Rita	Belle Pointe Dr 118 Belle Pointe Dr	District 4	Medium Priority
	Dur (hrs/days)	504	21	Limbs to be picked up				
30687 A	04/06/20 14:17:00	04/08/20 14:13:00	04/07/20	Trash Related Closed	Brown, Shirley Plummer, Floyd	Cherry Hill Dr 440 Cherry Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Stumps to be picked up				
30688 A	04/06/20 14:28:00	04/28/20 08:33:00	04/07/20	Limb Pickup Closed	Brown, Shirley Rice, Paul	Bienville Dr 158 Bienville Dr	District 3	Medium Priority
	Dur (hrs/days)	528	22	Limbs to be picked up				
30690 A	04/06/20 14:30:00	04/14/20 08:42:00	04/07/20	Limb Pickup Closed	Brown, Shirley Battle, Williesteen	Ellis Rd 130 Ellis d	District 4	Medium Priority
	Dur (hrs/days)	192	8	Need limb pickup on Ellis Rd and Vaughn St				
30693 A	04/06/20 15:18:00	04/21/20 13:34:00	04/07/20	Limb Pickup Closed	Brown, Shirley Fox, James	Ashby Park 108 Ashby Park	District 1	Medium Priority
	Dur (hrs/days)	360	15	Limbs to be picked up				
30694 A	04/07/20 08:26:00	04/17/20 13:31:00	04/08/20	Limb Pickup Closed	Brown, Shirley Alice	Laura Dr 156 Laura Dr	District 4	Medium Priority
	Dur (hrs/days)	240	10	Limbs to be picked up				
30697 A	04/07/20 11:13:00	04/28/20 15:29:00	04/08/20	Trash Related Closed	Brown, Shirley McBride, Al	Murphy Chapel Rd 112 Murphy Chapel Rd	District 5	Medium Priority
	Dur (hrs/days)	504	21	Mattress, Washingmacine and other debris to be picked up				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
30698	04/07/20	04/21/20	04/08/20	Limb Pickup	Brown, Shirley	Middlefield Dr	District 1	Medium Priority
A	11:14:00	13:36:00		Closed	Farmer, Michael	109 Middlefield Dr		
	Dur (hrs/days)	336	14	Limbs and bags of leaves to be picked up				
30700	04/07/20	04/14/20	04/08/20	Limb Pickup	Brown, Shirley	Johnstone Dr	District 3	Medium Priority
A	13:33:00	08:35:00		Closed	Kamboj, Mapreet	581 Johnstone Dr		
	Dur (hrs/days)	168	7	Limbs to be picked up				
30701	04/07/20	04/14/20	04/08/20	Limb Pickup	Brown, Shirley	Johnstone Dr	District 3	Medium Priority
A	14:01:00	08:36:00		Closed	Cooper, Chad	445 Johnstone Dr		
	Dur (hrs/days)	168	7	Limbs to be picked up				
30702	04/07/20	04/21/20	04/08/20	Limb Pickup	Brown, Shirley	Hartfield Dr	District 3	Medium Priority
A	14:03:00	13:36:00		Closed	Katie	167 Hartfield Dr		
	Dur (hrs/days)	336	14	Limbs in front and side of corner lot need to be picked up				
30704	04/07/20	04/14/20	04/08/20	Limb Pickup	Brown, Shirley	Davis Ave	District 5	Medium Priority
A	14:20:00	08:38:00		Closed	Otis, Roshana	122 Davis Ave		
	Dur (hrs/days)	168	7	Limbs to be picked up				
30706	04/07/20	04/14/20	04/08/20	Limb Pickup	Brown, Shirley	Sharpe Rd	District 3	Medium Priority
A	15:57:00	08:39:00		Closed	Crowe, Preston	148 Sharpe Rd		
	Dur (hrs/days)	168	7	Limbs to be picked up				
30707	04/08/20	04/21/20	04/09/20	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	08:44:00	13:38:00		Closed	Nowell, Gary	296 Quail Hollow		
	Dur (hrs/days)	312	13	Limbs to be picked up				
30709	04/08/20	04/28/20	04/09/20	Limb Pickup	Brown, Shirley	Seville Way	District 3	Medium Priority
A	09:30:00	07:32:00		Closed	Middleton, Tommy	125 Seville Way		
	Dur (hrs/days)	480	20	Calling for neighbors on street to have limbs picked up				
30712	04/08/20	04/21/20	04/09/20	Trash Related	Brown, Shirley	Harris Subdivision Rd	District 4	Medium Priority
A	10:19:00	14:14:00		Closed	Britton, Willie	117 Harris Subdivision Rd		
	Dur (hrs/days)	312	13	Requesting to have a cut up tree picked up				
30713	04/08/20	04/14/20	04/09/20	Illegal Dumpsite	Brown, Shirley	Pearl River Church Rd	District 1	Medium Priority
A	10:53:00	08:41:00		Closed	Hurst, Jayne	Pearl River Church Rd		
	Dur (hrs/days)	144	6	Dumping of food packages on the side of the road				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30714 A	04/08/20 11:33:00	04/21/20 13:38:00	04/09/20 13	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Hill, Sherry	Ridgefield Dr 115 Ridgefield Dr	District 3	Medium Priority
30716 A	04/08/20 13:24:00	04/27/20 08:01:00	04/09/20 19	Limb Pickup Closed Limbs to be picked on entire street	Brown, Shirley Dwight	Beaufort Cir Beaufort Cir	District 4	Medium Priority
30717 A	04/08/20 13:26:00	04/21/20 13:39:00	04/09/20 13	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Fleming, Hugh	Holmes Hollow Ln Holmes Hollow Ln	District 5	Medium Priority
30718 A	04/08/20 13:30:00	04/13/20 10:42:00	04/09/20 5	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Resident	McRae Pointe 118 McRae Pointe		Medium Priority
30721 A	04/08/20 15:55:00	04/28/20 13:36:00	04/09/20 20	Trash Related Closed Requesting to have large debris items picked up	Brown, Shirley Slaughter, Walter	Johnson Hill Rd 115 Johnson Hill Rd	District 5	Medium Priority
30722 A	04/09/20 08:57:00	04/21/20 13:39:00	04/10/20 12	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Murry, Evelyn	Stump Bridge Rd 2197 Stump Bridge	District 3	Medium Priority
30726 A	04/09/20 10:05:00	04/21/20 14:15:00	04/10/20 12	Trash Related Closed Requesting to have bulk items picked up carpet, wood etc...	Brown, Shirley Jobe, Bertha	Sugar Hill St 571 Sugar Hill St	District 5	Medium Priority
30727 A	04/09/20 09:52:00	04/28/20 07:12:00	04/10/20 19	Road Condition Closed Need hole repaired on road and road need grading and gravel	Brown, Shirley Mcintire, John	Heindl Rd 775 Heindl Rd	District 4	Medium Priority
30728 A	04/09/20 10:30:00	04/21/20 14:15:00	04/10/20 12	Trash Related Closed Requesting to have bulk items picked up headboard, carpet etc...	Brown, Shirley Morris, Olinka	Kelly Cv 113 Kelly Cv	District 5	Medium Priority
30729 A	04/09/20 10:35:00	04/21/20 13:40:00	04/10/20 12	Limb Pickup Closed Limbs to be picked up	Brown, Shirley McField, Claretha	Norris St 108 Norris St	District 4	Medium Priority

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30730 A	04/09/20 10:58:00	04/21/20 13:40:00	04/10/20 12	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Pentecost, Cindy	Hart Rd 560 Hart Rd	District 5	Medium Priority
30731 A	04/09/20 11:02:00	04/21/20 13:41:00	04/10/20 12	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Adams, Christopher	South Deerfield Dr 595 South Deerfield Dr	District 1	Medium Priority
30733 A	04/09/20 14:20:00	04/27/20 08:01:00	04/10/20 18	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Mosul, John	Beaufort Cir 139 Beaufort Cir	District 4	Medium Priority
30736 A	04/09/20 14:36:00	04/17/20 07:36:00	04/10/20 8	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Williams, Derrick	Harvey Crossing 152 Harvey Crossing	District 1	Medium Priority
30737 A	04/09/20 14:40:00	04/21/20 13:42:00	04/10/20 12	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Pate, Ernest	Compress St 117 Compress St	District 4	Medium Priority
30738 A	04/09/20 14:57:00	04/21/20 14:16:00	04/10/20 12	Trash Related Closed Tree cut up needs to be picked up	Brown, Shirley Jacob, Jean	Fawn Cv 521 Fawn Cv	District 1	Medium Priority
30739 A	04/13/20 07:33:00	04/17/20 15:08:00	04/14/20 4	Down Tree Closed Reported 2 trees down on road	Brown, Shirley Carson	Old Hwy 17 Old Hwy 17	District 5	Medium Priority
30742 A	04/13/20 08:46:00	04/27/20 07:29:00	04/14/20 14	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Johnstone, Brad	Bell Pointe 105 Bell Pointe	District 4	Medium Priority
30744 A	04/13/20 09:48:00	04/21/20 14:17:00	04/14/20 8	Trash Related Closed Rrequesting to have wood and debris to be picked up	Brown, Shirley Guillotte, Andrew	Parkfield Dr 107 Parkfield Dr	District 4	Medium Priority
30746 A	04/13/20 11:07:00	04/17/20 15:08:00	04/14/20 4	Down Tree Closed Request to have a limb that has fallen from another tree down could fall at any moment	Brown, Shirley Sheriff deputy	Walnut Rd Walnut Rd	District 5	Medium Priority

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30750 A	04/13/20 14:40:00	04/17/20 07:35:00	04/14/20 4	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Wild, Judy	Bear Creek Ct 115 Bear Creek Ct	District 1	Medium Priority
30751 A	04/13/20 14:42:00	04/17/20 07:23:00	04/14/20 4	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Fuller, Kelvin	Bear Creek Ct Bear Creek Ct	District 1	Medium Priority
30754 A	04/14/20 08:26:00	04/27/20 07:54:00	04/15/20 13	Limb Pickup Closed Limbs & shrubs to be picked up	Brown, Shirley Dryer, Barbara	Martinique Drive 115 Martinique Dr		Medium Priority
30756 A	04/14/20 09:08:00	04/21/20 14:17:00	04/15/20 7	Trash Related Closed Wood and fencing debris need to be picked up	Brown, Shirley Dew, Bryan	Planters Row 108/110 Planters Row	District 3	Medium Priority
30757 A	04/14/20 10:26:00	04/17/20 15:09:00	04/15/20 3	Down Tree Closed Requesting to have tree removed county cut up after a storm	Brown, Shirley Customer	Stokes Rd 692 Stokes Rd	District 3	Medium Priority
30758 A	04/14/20 11:18:00	04/21/20 14:18:00	04/15/20 7	Trash Related Closed Request to have limbs and old wooden table picked up	Brown, Shirley Lockett, Tonjala	Pisgah Bottom Rd 663 Pisgah Bottom Rd	District 5	Medium Priority
30760 A	04/14/20 12:35:00	04/21/20 13:44:00	04/15/20 7	Limb Pickup Closed Shrubs to be picked up	Brown, Shirley Robinson, Jennifer	Sugar Hill St 417 Sugar Hill St	District 5	Medium Priority
30761 A	04/14/20 13:13:00	04/27/20 15:29:00	04/15/20 13	Dig Out Closed Pot holes on the road need patching	Brown, Shirley Burrell, Robert	Gunter Rd Gunter Rd	District 5	Medium Priority
30762 A	04/14/20 13:16:00	04/21/20 14:18:00	04/15/20 7	Trash Related Closed A metal door is in the road	Brown, Shirley Burrell, Robert	Gunter Rd Gunter Rd	District 5	Medium Priority
30763 A	04/14/20 13:19:00	04/27/20 08:00:00	04/15/20 13	Limb Pickup Closed Limbs to be picked up	Brown, Shirley Ammons, Robert	Beaufort Cir 111Beaufort Cir	District 4	Medium Priority

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30764 A	04/14/20 13:23:00	04/21/20 14:19:00	04/15/20 7	Trash Related Closed	Brown, Shirley Amber	Channel Ln 107 Channel Ln	District 1	Medium Priority
	Dur (hrs/days)	168	7	Requesting a couch to be picked up				
30766 A	04/14/20 14:22:00	04/21/20 14:19:00	04/15/20 7	Trash Related Closed	Brown, Shirley Lamb, Joanne	Farmers Row 206 Farmers Row	District 3	Medium Priority
	Dur (hrs/days)	168	7	Wood debris need to be picked				
30767 A	04/15/20 07:57:00	04/21/20 14:20:00	04/16/20 6	Trash Related Closed	Brown, Shirley Hatchet, Marshane	Parkfield Dr 130 Parkfield Dr	District 4	Medium Priority
	Dur (hrs/days)	144	6	Wood and fencing material need to be picked				
30769 A	04/15/20 08:35:00	04/17/20 07:29:00	04/16/20 2	Down Tree Closed	Brown, Shirley Couch, Janey	Pat Lockett Rd 389 Pat Lockett Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Fallen tree and limbs in ditch needs to be picked up				
30772 A	04/15/20 09:36:00	04/17/20 13:29:00	04/16/20 2	Limb Pickup Closed	Brown, Shirley Mary	Willowood Cove 104 Willowood Cv	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs need to be picked				
30776 A	04/15/20 12:00:00	04/27/20 08:02:00	04/16/20 12	Limb Pickup Closed	Brown, Shirley Spragin, Allen	Brooks Ct 101 Brooks Ct	District 4	Medium Priority
	Dur (hrs/days)	288	12	Limbs need to be picked				
30778 A	04/15/20 14:27:00	04/17/20 15:09:00	04/16/20 2	Down Tree Closed	Brown, Shirley Watras, Ron	Grown Williams Rd 209 Grown Willams Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Tree cut up near the address fell from storm				
30780 A	04/15/20 15:07:00	04/17/20 07:22:00	04/16/20 2	Limb Pickup Closed	Brown, Shirley Jones, Tracey	Sunset Cir 223 Sunset Cir	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs need to be picked				
30781 A	04/15/20 15:12:00	04/21/20 14:20:00	04/16/20 6	Trash Related Closed	Brown, Shirley Jones, Vanessa	Ramage Rd 178-180 Ramage Rd	District 4	Medium Priority
	Dur (hrs/days)	144	6	Furniture debris mattress couch etc.. needs to be picked up				
30784 A	04/16/20 07:57:00	04/21/20 14:21:00	04/17/20 5	Trash Related Closed	Brown, Shirley Boldin, Tim	Church Rd 283 Church Rd	District 4	Medium Priority
	Dur (hrs/days)	120	5	Wood/fencing debris to be picked up				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30790 A	04/16/20 10:48:00	04/17/20 07:32:00	04/17/20	Stop Sign Closed	Brown, Shirley Conner	Parkfield Dr Parkfield Dr/ Crescent Ridge	District 4	Medium Priority
	Dur (hrs/days)	24	1	Stop sign is down at Parkfield Dr/ Crescent Ridge intersection				
30794 A	04/16/20 13:37:00	04/21/20 13:45:00	04/17/20	Limb Pickup Closed	Brown, Shirley Patterson, Joe	Shaffer Ct Shaffer Ct	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
30795 A	04/16/20 13:46:00	04/24/20 06:57:00	04/17/20	Down Tree Closed	Brown, Shirley Wilkerson, Mary Beth	Pine Cove Ln Pine Cove Ln	District 3	Medium Priority
	Dur (hrs/days)	192	8	Tree needs cutting and picked up off the side of the road, that was left during the storm, close to thus address				
30796 A	04/16/20 14:05:00	04/21/20 13:45:00	04/17/20	Limb Pickup Closed	Brown, Shirley Lewis, Debra	Church Rd Church Rd	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
30797 A	04/16/20 14:25:00	04/21/20 13:46:00	04/17/20	Limb Pickup Closed	Brown, Shirley Gray, Judy	Johnstone Dr 370 Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs to be picked up				
30799 A	04/16/20 14:37:00	04/21/20 13:46:00	04/17/20	Limb Pickup Closed	Brown, Shirley Ashley	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up across from this address				
30804 A	04/17/20 08:48:00	04/27/20 07:58:00	04/18/20	Limb Pickup Closed	Brown, Shirley Hudson, Austin	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	240	10	Limbs pick up				
30807 A	04/17/20 12:54:00	04/21/20 14:21:00	04/18/20	Trash Related Closed	Brown, Shirley Hull, Susan	Cherrybrook Dr Cherrybrook Dr	District 3	Medium Priority
	Dur (hrs/days)	96	4	Cut up tree and limbs to be picked up				
30812 A	04/20/20 08:13:00	04/28/20 15:27:00	04/21/20	Culvert Installation Closed	Brown, Shirley Harris, Earl	Sulphur Springs Rd 1599 Sulphur Spring Rd	District 5	Medium Priority
	Dur (hrs/days)	192	8	Need long culvert installed for trailer use.				
30817 A	04/20/20 13:15:00	04/28/20 07:32:00	04/21/20	Limb Pickup Closed	Brown, Shirley Molly	Seville Way Seville Way	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30819 A	04/20/20 13:36:00	04/28/20 07:33:00	04/21/20	Limb Pickup Closed	Brown, Shirley Hodges, Sallie	Savoy Park Savoy Park	District 4	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
30859 A	04/23/20 09:28:00	04/27/20 07:59:00	04/24/20	Limb Pickup Closed	Brown, Shirley Parks, Dawn	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
30863 A	04/23/20 12:06:00	04/27/20 07:30:00	04/24/20	Limb Pickup Closed	Brown, Shirley Johnson, Brad	Belle Pointe Dr Belle Pointe Dr	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
30892 A	04/27/20 13:00:00	04/28/20 15:29:00	04/28/20	Trash Related Closed	Brown, Shirley Ross, Minnie	Ross Dr Ross Drive	District 5	Medium Priority
	Dur (hrs/days)	24	1	Has a couch she needs picked up				
30900 A	04/28/20 07:21:00	04/28/20 15:27:00	04/29/20	Culvert Repair Closed	Brown, Shirley Gray, Kelly	Sulphur Springs Rd Sulphur Springs Rd	District 5	Medium Priority
	Dur (hrs/days)	0	0	Needs gravel over her culvert.				

125 Closed - Requests Closed on or prior to Target Date

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
30649	04/02/20	04/28/20	04/03/20	Pot Holes	Brown, Shirley	Bradshaw Crossing	District 1	Medium Priority
F	10:26:00	08:16:00		Closed	Rashad	102 Grier Ct		
	Dur (hrs/days)	624	26	Pot holes on Bradshaw Crossing needs to be patched				
30663	04/03/20	04/28/20	04/04/20	Road Condition	Brown, Shirley	Williams Carson Rd	District 5	Medium Priority
F	12:56:00	07:12:00		Closed	Burks, Alex	141 Williams Carson Rd		
	Dur (hrs/days)	600	25	Request to have road patched and smoothed out where garbage truck has made the road buckle				

2 Closed - Requests Closed after the Target Date

Madison County Road Department

Reporting Dates 04/01/20 through 04/29/20

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		127							